

Terms & Conditions

Last updated: 11 March 2026

Please read these Terms and Conditions carefully before using the Service.

1. Interpretation and definitions

Interpretation

Words with capitalized initials have meanings defined below. These definitions apply regardless of whether they appear in singular or plural.

Definitions

Company

Refers to CoStudios Audio AB, Skeppargatan 65, 114 59 Stockholm, Sweden (“Company”, “we”, “us”, “our”).

Service

Refers to Dokland's podcast and audio content service, providing access to audio programs and podcast episodes via our website and supported third-party platforms. Access to content may be subject to technical protection measures to ensure authorized use. The Service is intended for personal, non-commercial listening only.

Website

Refers to <https://dokland.se>

User / You

Means the individual accessing or using the Service.

Subscription

Means paid, recurring access to the Service and its content.

Distribution Partner

Means third-party platforms authorized by the Company to handle subscription sign-up, payment processing, account management and technical delivery of the Subscription, including but not limited to Podspace AB, Supercast Podcast Corp. and Apple Inc. (App Store/Apple Podcasts).

2. Scope of these Terms

These Terms govern:

- your access to and use of the Service and its content, and
- the contractual relationship between you and the Company regarding the content and service offering.

Subscription sign-up, payment processing, renewals, cancellations and technical delivery are handled by our Distribution Partners and are subject to their respective terms and conditions, which you must accept when subscribing.

3. Acceptance of Terms

By accessing or using the Service, you agree to be bound by these Terms.

If you do not agree, you may not use the Service.

You confirm that you are at least 18 years old.

4. Relationship between the Parties

- The Company provides and is responsible for the editorial content and the Service.
- Distribution Partners act as independent distribution platforms handling subscription administration and payment processing.
- The Company owns the content, intellectual property and customer relationship, while Distribution Partners act as technical and commercial intermediaries.

5. Subscriptions and billing

Subscription Access

Some or all parts of the Service require a paid Subscription.

Sign-up and Payment

When you purchase a Subscription, you do so via one of our authorized Distribution Partners.

Accordingly:

- payment details are provided directly to the Distribution Partner,
- billing, renewals, failed payments and account management are governed by the Distribution Partner's terms, and
- the Company does not store or process your payment information.

6. Renewals and cancellation

Subscriptions are recurring and renew automatically unless cancelled.

You can cancel your Subscription via the platform where you subscribed (one of our Distribution Partners), in accordance with that platform's cancellation process.

Cancellation takes effect at the end of the current billing period unless otherwise stated by the relevant Distribution Partner.

7. Fees, refunds and free Trials

Fees

Subscription prices, billing intervals and any free trial periods are presented at the time of purchase on the relevant platform.

Refunds

Paid fees are non-refundable except where required by mandatory law.

Refund requests are handled by the relevant Distribution Partner through whom you subscribed and in accordance with:

- the Distribution Partner's policies, and
- applicable consumer protection legislation.

Please contact your Distribution Partner directly for any refund queries.

Free Trials

If a free trial is offered, it will automatically convert to a paid Subscription unless cancelled before the trial period ends.

8. Right of withdrawal and complaint

Withdrawal

If you are an EU consumer, you have the right to withdraw from your Subscription within 14 days of entering into the agreement (the "withdrawal period"), without giving any reason.

To exercise your right of withdrawal, you must notify us before the withdrawal period expires by contacting us at hello.support@dokland.se or in writing to CoStudios Audio AB, Skeppargatan 65, 114 59 Stockholm, Sweden.

The withdrawal period begins on the date you enter into the agreement. By starting a free trial or Subscription, you explicitly request that the Service begins immediately. If you choose to withdraw within the 14-day period, CoStudios is entitled to charge you a proportional amount corresponding to the days the Service was available to you at the agreed price, excluding any free trial days.

Complaints

You have the right to make a complaint if the Service does not conform to what has been agreed. Complaints must be made within a reasonable time of discovering the issue. Please contact us at hello.support@dokland.se or in writing to CoStudios Audio AB, Skeppargatan 65, 114 59 Stockholm, Sweden.

9. Intellectual property

All content available through the Service, including audio programs, text, trademarks and branding, is owned by the Company or its licensors.

You are granted a limited, non-exclusive, non-transferable right to access the content for personal, non-commercial use during an active Subscription.

Any copying, redistribution or commercial use is prohibited without prior written consent. Any violation of this clause constitutes a material breach of these Terms, entitling the Company to suspend or terminate your access in accordance with clause 12.

10. Acceptable use

You agree not to:

- share account access or resell Subscriptions,
- attempt to bypass technical protections,
- use the Service unlawfully or in a way that harms the Company or other users.

11. Availability and changes to the service

We strive to provide a reliable and high-quality Service but do not guarantee uninterrupted or error-free availability.

The Company may update, modify or discontinue parts of the Service, provided that such changes do not materially reduce the value of an active Subscription without valid reason.

Platform availability and playback

Access to and consumption of the Service may take place via third-party distribution platforms and listening services, including our Distribution Partners.

While the Company is responsible for the content and the editorial offering, technical availability, playback functionality, payment handling and account management are provided by the relevant platform.

For technical issues related to playback, platform availability, payments or account access, users may need to contact the relevant distribution platform or listening service directly, in accordance with their applicable terms and support procedures.

12. Term and termination

These Terms apply for as long as you have an active Subscription.

If you materially breach these Terms, the Company may immediately suspend or terminate your access to the Service and terminate the agreement with immediate effect, without prior notice. Upon termination, your right to access the Service ceases immediately.

Material breach includes, but is not limited to, violation of the intellectual property provisions in clause 9 or the acceptable use provisions in clause 10.

13. Limitation of liability

To the maximum extent permitted by applicable law:

- the Company shall not be liable for indirect or consequential damages, and
- total liability shall not exceed the amount paid by you for the Service during the three (3) months preceding the claim.

Nothing in these Terms limits liability where such limitation is prohibited by mandatory law.

14. Disclaimer

The Service is provided “as is” and “as available”, without any warranties of any kind, whether express or implied.

We do not guarantee uninterrupted access but strive to maintain a high standard of quality and reliability. By using the Services, the User assumes all risks and acknowledges that Podspace makes no guarantees regarding functionality or availability.

15. Privacy and personal data

The Company is the data controller for personal data processed in connection with the Service. Such processing is governed by our Privacy Policy.

Where a Distribution Partner processes personal data on behalf of the Company (as a data processor), such processing is subject to a data processing agreement and governed by our Privacy Policy.

Where a Distribution Partner processes personal data for its own independent purposes (such as payment processing, account administration or legal compliance), that platform acts as an independent data controller and its own privacy policy applies.

Please refer to our [Privacy Policy](#) for further details.

16. Governing law and disputes

These Terms are governed by Swedish law.

EU consumers benefit from mandatory consumer protection rules in their country of residence.

Disputes should primarily be resolved through dialogue with the Company. If a resolution cannot be reached, consumers may submit a complaint to Allmänna reklamationsnämnden (ARN), Box 174, 101 23 Stockholm, www.arn.se. The Company undertakes to participate in dispute resolution proceedings before ARN.

17. Changes to these Terms

We may update these Terms from time to time. Updated Terms take effect upon publication on our website.

Material changes will be communicated in advance. If you do not accept the updated Terms, you have the right to terminate your Subscription before the changes take effect. Continued use of the Service after the changes take effect constitutes acceptance of the updated Terms.

18. Force Majeure

The Company shall not be liable for any failure or delay in performing its obligations under these Terms where such failure or delay results from circumstances beyond the Company's reasonable control, including but not limited to natural disasters, war, civil unrest, government action, labor disputes, power outages, or technical failures in third-party infrastructure.

During a force majeure event, the Company's obligations are suspended. Active Subscriptions will be paused for the duration of the event and extended accordingly. The Company will notify users of the event and its expected duration as soon as reasonably practicable.

19. Support

Our customer support may be contacted via email: hello.support@dokland.se.

We aim to handle all incoming queries as fast as possible, but we cannot guarantee a reply within a certain timeframe.