

Privacy Policy

Last updated: 11 March 2026

We have prepared this Privacy Policy to explain how how CoStudios Audio AB (“we”, “us”, “our”) collect, use, protect, and disclose information and data when you use the Dokland website (the “Site”) or the Dokland subscription Service (“Service”). This Privacy Policy also explains your choices for managing your information preferences, including opting out of certain uses of your personal information as defined below. By accessing or using the Site or Service you agree to this Privacy Policy.

1. Managing your information preferences

Under the EU General Data Protection Regulation (GDPR, Regulation (EU) 2016/679), you have the following rights regarding your personal data:

- **Right of access (Article 15)** – You have the right to request a copy of the personal data we hold about you.
- **Right to rectification (Article 16)** – You have the right to request that we correct inaccurate or incomplete personal data.
- **Right to erasure (Article 17)** – You have the right to request that we delete your personal data where it is no longer necessary for the purposes for which it was collected.
- **Right to restriction of processing (Article 18)** – You have the right to request that we limit how we use your personal data in certain circumstances.
- **Right to data portability (Article 20)** – You have the right to receive your personal data in a structured, commonly used format and to transfer it to another service provider.
- **Right to object (Article 21)** – You have the right to object to processing based on legitimate interest.
- **Right not to be subject to automated decision-making (Article 22)** – You have the right not to be subject to decisions based solely on automated processing that significantly affect you.

To exercise any of these rights, please contact us at hello.support@dokland.se. We will respond within one month of receiving your request.

2. Information we collect

If you are a user located in the European Economic Area (“EEA”), we are the data controller of your personal information.

We may collect the following categories of personal information:

- Identification and contact data (e.g. email address, user ID)
- Subscription and account-related data (e.g. subscription status, platform used)
- Usage data related to access to the Service
- Communication data (e.g. support inquiries)

The decision to provide this information is optional. However, if you choose not to provide the requested information, you may not be able to use some or all of the features of the Site or Service.

Personal data is collected when you use the Site or Service, contact us, or access the Service via authorized distribution platforms.

We do not process or store payment card details.

3. Purposes and legal bases

Purpose	Legal basis
Provide access to the Service and content	Performance of a contract
Manage subscriptions and accounts	Performance of a contract
Provide access to the Site, customer support and communication	Legitimate interest – necessary to provide the website and support securely and to communicate with users.
Service improvement and development	Legitimate interest – necessary to maintain and improve the quality and functionality of the Service.
Compliance with legal obligations	Legal obligation

For more information on how the balancing test for legitimate interest has been conducted, please contact us at hello.support@dokland.se.

4. Service providers

From time to time, we may establish a business relationship with other businesses whom we believe trustworthy and who have confirmed that their privacy practices are consistent with ours ("Service Providers"). For example, we may contract with Service Providers to provide certain services, such as hosting and maintenance, data storage and management, and marketing and promotions. We only provide our Service Providers with the information necessary for them to perform these services on our behalf. Each Service Provider must agree to use reasonable security procedures and practices, appropriate to the nature of the information involved, in order to protect your Personal Information from unauthorized access, use, or disclosure. Service Providers are prohibited from using Personal Information other than as specified by us.

Currently, access to the Service may take place via third-party platforms, including Podspace AB ("Podspace"), Supercast Podcast Corp. ("Supercast") and Apple Inc. ("Apple"), depending on where you signed up for the Service.

Roles under GDPR:

- CoStudios Audio AB is the data controller for the Service and its content.
- Podspace processes personal data on our behalf as a data processor, for technical delivery, account handling and subscription administration, in accordance with a data processing agreement.
- Supercast and Apple process personal data as independent data controllers, for their own purposes such as payment processing, account administration, platform security and compliance with legal obligations, in accordance with their respective privacy policies.

5. Sharing of personal data

Personal data may be shared with:

- **Distribution platforms** (Podspace, Supercast, Apple) and other Service Providers acting on our behalf
- **Public authorities** where required by law
- **Group companies** controlling, controlled by, or under common control with CoStudios Audio AB
- **Acquirers** in the event of a merger, acquisition or transfer of assets – you will have the opportunity to opt out if the new entity plans to handle your data in a way that differs materially from this Privacy Policy

6. Profile information you make available to others

By using the Site or the Service you may make certain of your personal information available to others. The information you provide in your profile may be accessed by users who use the Site and may be accessed by commercial search engines such as Google, Yahoo!, and Bing to the extent that such engines are permitted to access the Site.

7. International transfers

Personal data is primarily processed within the EU/EEA. Where personal data is transferred to a country outside the EU/EEA, such transfers are carried out on the basis of:

- an adequacy decision by the European Commission confirming that the recipient country ensures an adequate level of protection, or
- standard contractual clauses (SCCs) adopted by the European Commission, a copy of which can be obtained by contacting us at hello.support@dokland.se.

8. Retention

Personal data is retained only for as long as necessary for the purposes for which it was collected. The following criteria are used to determine retention periods:

- **Subscription data** – retained for the duration of your Subscription and for a reasonable period thereafter to handle any queries or disputes
- **Account and usage data** – retained for the duration of your Subscription and deleted upon account closure, unless retention is required by law
- **Support and communication data** – retained for as long as necessary to resolve your inquiry and for a reasonable period thereafter
- **Legal obligations** – data may be retained for longer periods where required by applicable law, such as accounting or tax legislation

For more information about specific retention periods, please contact us at hello.support@dokland.se.

9. Security

We are committed to protecting your personal data. We implement appropriate technical and organisational measures to ensure a level of security appropriate to the risk, including:

- encryption of data in transit
- access controls limiting who can access personal data
- regular security assessments of our systems and processes
- data processing agreements with our service providers

10. Links to other websites

Our Site and Service may contain links to other websites or allow others to send you such links. A link to a third party's website does not mean that we endorse it or that we are affiliated with it. We do not exercise control over third-party websites. You access such third-party websites or content at your own risk. You should always read the privacy policy of a third-party website before providing any information to the website.

11. Children's privacy

The Site and Service is intended for users who are 18 years old or older. We do not knowingly collect personal information from children under the age of 13. If we become aware that we have inadvertently received Personal Information from a child under the age of 13, we will delete such information from our records.

12. Cookies

We do not use cookies on our website.

For analytics purposes, we use Fathom Analytics, a privacy-friendly tool that does not use cookies, does not collect personal data, and is fully compliant with GDPR. No personal data is shared with Fathom. You can read more about Fathom's approach to privacy at usefathom.com.

13. Compliance with laws and law enforcement

We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We may disclose personal information and any other information about you to government or law enforcement officials or private parties if, in our discretion, we believe it is necessary or appropriate in order to respond to legal requests (including court orders and subpoenas), to protect the safety, property, or rights of ours or of any third party, to prevent or stop any illegal, unethical, or legally actionable activity, or to comply with the law.

14. Changes

We may update this Privacy Policy from time to time. Minor changes will be posted on our website with an updated revision date.

Material changes will be communicated directly to you by email before they take effect. By continuing to use the Site or Service after such changes take effect, you acknowledge the updated Privacy Policy.

15. Contact

If you have any questions or complaints about this Privacy Policy, please contact us at hello.support@dokland.se or in writing to CoStudios Audio AB, Skeppargatan 65, 114 59 Stockholm.

You also have the right to lodge a complaint with a supervisory authority. In Sweden, the competent authority is Integritetsskyddsmyndigheten (IMY), which can be reached at www.imy.se.